Board of Cosmetology

South Carolina Department of Labor, Licensing and Regulation Office of Business & Related Services

October 2000

Points to Remember!!

CEU

If you do not receive your CEU certificate four weeks after taking the class, contact the University of South Carolina, (803) 777-9440. Do not call the Board office.

Leave your name, address and the type of license application or form you need. It will be mailed to you.

Renewals

If you do not receive a renewal by February 1, contact the Board office and request a renewal form. Do not wait until March 9 to request it.

Booth renters

If you apply for a booth renter's license, make sure the salon you choose to work in is currently licensed and not a salon that has applied for a license.

Address Change

It is the licensee's responsibility to notify this office, in writing, of any address changes. We realize that this information may be given at continuing education; however, we do not get the changes from continuing education classes. Please make sure that the Board has your correct social security number on file.

Message From Chairwoman Pat Adams

As we travel through this thing called life, there are times when we must take responsibility for our futures in this industry.

The most important responsibility is your <u>license</u>. If you do not receive a renewal notice by the end of January 2001, contact the Board office and ask for a generic form. Make sure this is in before March 10, 2001.

This is your future!

I have had many pleasures since becoming a member of the Board of Cosmetology, and there are a few I'd like to mention. On June 1, 2000, I had the honor of being the guest speaker at the graduation of 10 cosmetology students who completed their training and passed their boards. I was very proud to see these young faces filled with visions of success and wealth in what we consider to be the best careers anyone could have.

This school was the Applied Technology Education Campus in Camden. Thank you for the honor, and may you soar to new heights in our industry in the coming years.

Another pleasure was to attend the 65th annual convention of the South Carolina State Cosmetologist Association in Greenville. I brought greetings from the Board of Cosmetology and expressed grati-



Pat Adams

tude for the support that all the state associations have given to the Board. The theme was very fitting for all of us – "Success in Life is Determined by the Desire to Achieve." Thank you SCSCA for the privilege.

On another note, congratulations to David E. Bagwell on his reappointment to the Board for another term. We are glad we didn't have to experience being without you.

Wishing everyone a Merry Christmas and a Happy Prosperous New Year!

Sincerely,

Pat Adams

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Welcome All New Licensees!

by Katherine Busby Board of Cosmetology Member

During the past months, I have been privileged to monitor practical examinations.

It was exciting to see the new energy and eager faces coming into the profession that has been so rewarding to me for 40 years.

We welcome each new licensee with a word of advice for your future. **You** are responsible for your success or failure.

If you follow the six points listed below each day, you will be successful wherever you choose to apply your knowledge and skills.

It does not matter which beauty school you graduated from, or what you scored on the required state board examination.



Katherine Busby

As a new licensee with a goal of becoming the best in your field, practicing these six rules will be so important in reaching your goal:

- 1. (Analysis) Understand what you have to work with.
- 2. (Product) Understand what the product should and will do.
- 3. (Procedure) Understand physical or chemical applications.
- 4. (What happens) Understand physical and chemical changes.
- 5. (Why changes happen) Know the action, reaction of products.
- 6. (When changes happen) Recognize desired changes.

You alone are responsible for the service you render to your client; no one makes these decisions for you. Now you will become aware that your success depends not only on what you know, but what you do with what you know.

It is not how much time you have, but what you do with the time you have that will move you forward each day toward your goal of being the BEST that you can be.



David Bagwell

David Bagwell Returns to the Board

We are very happy to announce David Bagwell's reappointment to the Board of Cosmetology. He brings a wealth of experience, knowledge, professionalism and stability to the Board. We are anticipating a very successful and rewarding year. His term will expire March 31, 2004.

We're on the Internet



Check out the Board of Cosmetology on LLR's "home page" on the world wide web, or Internet.

The page includes general information about the agency and key data on individual programs.

If you have ideas or suggestions, contact Lesia Shannon Kudelka, (803) 896-4376 or Donna Delia, (803) 896-4377.

www.lir.state.sc.us

Board Members:

Patricia W. Adams, Chairwoman Ruth E. Settles, Vice Chairwoman David E. Bagwell Echo B. Morris Katherine H. Busby Rosanne Kinley

The Board of Cosmetology newsletter is a product of the Board of Cosmetology and the S.C. Department of Labor, Licensing and Regulation.

If you have comments, direct them to:

Board Office
PO Box 11329
Columbia, SC
29211-1329
(803) 896-4494

E-mail: jonese@mail.llr.state.sc.us http://www.llr.state.sc.us

Sanitation Process

The sanitation process for disinfecting all instruments (combs, brushes, rollers, scissors, manicuring/pedicuring tools, etc.) is as follows:

- Clean item with soap and water Ship Shape, Brush Delite or any detergent will work.
- Totally immerse for a minimum of 10 minutes in germicide-barbicide, ultronics, etc.
- 3. Store disinfected items in a clean covered area.
- 4. An electric sanitizer with an ultraviolet light may be used.

The germicide container <u>must</u> be covered at all times. The solution must cover the instruments, and the solution should not be cloudy or dirty. It does not matter where you keep the germicide; however, you must show that it is actively used. Example – some salons have the wet sanitation in the dispensary for all licensees to use, some keep the germicide near the shampoo area because that is where they clean their items, and others keep the germicide at the workstation. If the germicide is kept at the workstation, remember that instruments <u>must</u> be cleaned before being sanitized. Example - if the germicide container has hair and other debris floating in it, it is apparent that the item was not cleaned prior – and is a violation.

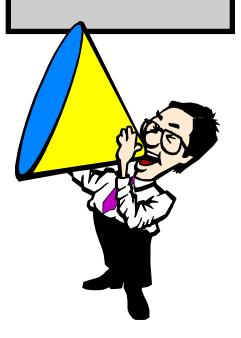
After steps 1 and 2, the sanitized items should be placed in a <u>cleaned covered area</u>. This dry sanitation area can be an airtight container, a drawer, a cabinet, UV machine, etc. Used brushes / combs must be placed in another area – such as a basket or container that is labeled "Used" or "Soiled" (no need to cover the soiled items).

There must be a clear distinction between what is sanitary and what has been used. Example – If you have a brush that is full of hair in the dry sanitation area – this is a violation. If you have paper, pencils, money or anything that <u>is not sterile</u> in the dry sanitation area – this is a violation.

Wise Advice

If you are in a messy scene, You can straighten up and clean. Dirt and grime can waste your time, So, sanitize and avoid a fine.

Reprinted with permission of Deborah Harrison and William Skipper Instructors at Kenneth Shuler School





Cosmetology Board Meeting to be Held in Charleston

The Board will holds its meeting scheduled for Monday, Nov. 13, 2000, at the Sheraton, 4770 Goer Drive, North Charleston. The meeting will begin at 10 a.m.

The Board encourages licensees in the area to attend this meeting. There will be a "public comments" portion at each meeting during which persons in the audience will be allowed to address the Board with any concerns or issues. The Board looks forward to seeing you there.

Disciplinary Actions by the State Board of Cosmetology

Geraldine Caldwell Styles Unlimited 2302 Wilson Road Newberry, SC 29108 Expired salon license

Wendy S. Walters
Wendy's Pamper Place
107 W. College Ave.
Hartsville, SC 29550
Working with expired licensed for individual and salon

Jefferson T. Van Regal Nails 2704-A Church St. Conway, SC 29526 Improper manicuring tools (4) – given warning

Tam Ba Nguyen Happy Nails 631 A Bypass 28 Anderson, SC 29624 Allowing unlicensed practice – unlicensed subject

Sarah A. Prater Evergreen Day Spa 1103 S. Main St. Anderson, SC 29621 Unlicensed shop \$200

Evelyn M. Boisvert Evergreen Day Spa 1103 S. Main St. Anderson, SC 29621 Working in unlicensed salon Deborah Alexander Evergreen Day Spa 1103 S. Main St. Anderson, SC 29621 Working in unlicensed salon \$100

Phillip Nguyen
Pro Nails
3104 N. Main St.
Anderson, SC 29621
Sanitation violations (2) –
warned 1/27/00 and violated probationPrior offense on 11/18/99 allowing
unlicensed practice

Tia Sharee Alston Level 2 Salon 1565 Laurens Rd. Greenville, SC 29607 Booth renter license not valid for location

Tony J. Hawkins
The Hair Perfection
10543 Greenville Hwy.
Wellford, SC 29385
2nd offense – working in salon with
expired license 3/94

Carolyn Naomi Bacote Rogers Barber Shop 6432 S. Sixth St. Hartsville, SC 29550 Expired individual license 3/97 Tina Marie McEleveen Hair So Lovely By Tina 221 S. Sixth St. Hartsville, SC 29550 Allowing unlicensed practice \$200

Glenda S. Ellerbe Glenda's Magic Fingers Salon 104 W. Main St. Latta, SC 29565 Expired shop and individual license \$200

Debra Spears Debra Spears Hair Studio 107 E. Academy St. Latta, SC 29565 Unlicensed shop \$200

Khunh Q. Bui Fancy Nails 2345 Augusta Rd. W. Columbia, SC 29169 Dry sanitation violation at two workstations-Result of complaint 62-101-warnings issued last year

Kenneth Singleton
Mr. Ken's Unisex Salon
1212 Boundry St.
Beaufort, SC 29902
Allowing unlicensed practice (1 subject not licensed at all)
& unlicensed booth renters (2)

Rebecca Brown Mr. Ken's Salon 1212 Boundry St. Beaufort, SC 29902 Unlicensed booth renter \$100

Lavern Chisolm Milledge Mr. Ken's Salon 1212 Boundry St. Beaufort, SC 29902 Unlicensed operator/unlicensed booth renter \$300

Nadine Gilliam The New Wave 3315 Broad River Rd. Columbia, SC 29210 Allowing unlicensed practice – two unlicensed booth renters \$400

Carmen Green The New Wave 3315 Broad River Rd. Columbia, SC 29210 Unlicensed booth renter \$100

Leona Johnson The New Wave 3315 Broad River Rd. Columbia, SC 29210 Unlicensed booth renter \$100

Consent Orders

At its July 10 meeting, the Board of Cosmetology approved a consent order against the Academy of Hair Technology. As a result, the Academy of Hair Technology will be placed on probation for one year and subject to the following conditions:

- a. The school will pay a civil penalty of \$2,000 within 30 days of the date of order;
- b. The school will pay the costs of the investigation (not to exceed \$1,000) within 30 days of the date of order;
- c. The school shall be inspected on a quarterly basis for one year;
- d. The director of education must submit documentation outlining all instruction presented for the week, the instructor responsible for that instruction, and a statement that all instruction was by a qualified instructor;
- e. The owners must refrain from any activity while in the facilities of the Academy during normal business hours that could require a license from the Board of Cosmetology.

Also at its July 10 meeting, the Board of Cosmetology approved a consent order against the Piedmont College of Hair Design and Advance Beauty College in Spartanburg. As a result, the school licenses are permanently revoked, effective Oct. 30, 2000. Robert Pearson, owner of Piedmont and Advance, will have his cosmetologist license placed in probationary status for five years and is subject to the following:

- a) Respondent will pay a fine of \$2,500 and the cost of the Board's investigation (not to exceed \$1,000) within 90 days of date of the order;
- b) Pearson's cosmetology instructor license is suspended for two years, effective Oct. 30, 2000;
- c) Pearson may not enroll any new students and must divest himself of any and all interest he owns in any cosmetology schools by Oct. 30, 2000, and after that date is barred from having any association of any kind with any school of cosmetology in this state during the time his cosmetology instructor's license is under suspension, other than attending CEU classes required for licensure. If he fails to meet this condition, Pearson's cosmetology license may be immediately temporarily suspended pending a hearing into the matter and until further Order of the Board.

As a result of this order, Pearson's classes set for November 2000 and December 2000 have been cancelled. These classes have been combined with classes offered by the Carolina College of Hair Design. These classes will be held Oct. 1-2 and Nov. 12 – 13, at the Days Inn, 1000 Hearon Circle, Spartanburg. The contact person is Donna Williams at (864) 304-8927.

2000 Approved COSMETOLOGY Continuing Education

Abbreviations:

SCACS: South Carolina Association of Cosmetology Schools NCASC: National Cosmetology Association of South Carolina SCSCA: South Carolina State Cosmetology Association

SCACA: South Carolina Association of Cosmetic Art

ACTIVE: Association of Cosmetology Teachers in Vocational Education

N.A.I.L.S. OF SC: N.A.I.L.S. of South Carolina

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
ACTIVE	Aiken County Career Center	Langley	Linda Washington	W 803-593-7302 H 803-279-6779	9-24
ACTIVE	Newberry County Career Ctr 3413 Main Street	Newberry	Wanda Connelly	W 803-321-2674 H 803-364-3651	10-1
ACTIVE	Dillon County Technology Ctr 1630 E. Main Street	Dillon	Elizabeth Camp	W 843-774-5143 H 843-759-0129	10-8
ACTIVE	Beaufort-Jasper Academy For Career Excellence	Ridgeland	Ginger Shellenberger	W 803-726-8107 H 803-522-1192	10-22
ACTIVE	Fairfield Career Center	Winnsboro	Diane Mincey	W 803-635-5506 H 803-635-1062	11-5
ACTIVE	Marion County Technology Ctr	Marion	Tammy Haselden	W 843-423-1941 H 843-423-4139	11-12
ACTIVE	Barnwell County Voc. Center	Blackville	Diane Weeks	W 803-259-5512 H 803-259-1868	11-19
NCA of SC	Holiday Inn I-85 @ Augusta Rd	Greenville	Sherry Brilla	864-879-2368	9-10, 11-5
NCA of SC	Westside High School 400 Pearman Dairy Road	Anderson	Linda Webb	864-338-8970	9-24
NCA of SC	Piedmont Tech College	Greenwood	Carolyn Gingerich	864-446-8739	10-15
NCA of SC	Longhouse Catawba Indian Nation 3596 Passmore Road	Catawba	Doug Robinson	803-324-8907	9-17, 11-12
NCA of SC	Days Inn, 1000 Hearon Circle	Spartanburg	Robert Powell	864-579-4072	10-8, 12-3
NCA of SC	Holiday Inn NE I-20 @ Two Notch Road	Columbia	Catherine Stabler	803-776-4118	9-10, 12-3
NCA of SC	Holiday Inn, 2001 Boundary St	Beaufort	Christine Spado	843-686-4247	10-8
NCA of SC	Deertrack Country Club 1705 Platt Blvd.	Surfside Beach	Tami Floyd	843-497-8510	9-24
NCA of SC	Town & Country Inn 2008 Savannah Hwy	Charleston	Annette Profit	843-871-6487	9-17, 11-12

2000 Approved COSMETOLOGY Continuing Education

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
SCACS-Academy of Cosmeto	5060 Dorchester Road	Charleston	Sylvia Williams	843-552-3241	11-6
SCACS-Academy of Cosmeto	5060 Dorchester Road	Charleston	Sylvia Williams	843-552-3241	11-13 [Ethnic Hair Care]
SCACS-Academy of Hair Tech	3715 E. North St, Suite F	Greenville	James W. King, Jr.	864-322-0300	10-1, 10-29, 12-3
SCACS-Betty Stevens Cos Inst	Holiday Inn, US 52 @ I-95	Florence	Betty Stevens Jack Humphries Frances Leet Jennifer Hoctor	843-669-4451 843-669-4451 843-669-4451 843-669-4451	9-24, 10-8, 10-9, 11-12 11-13, 12-10, 12-11 continued on page 6

2000 Approved COSMETOLOGY Continuing Education

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
SCACS-Carolina College of Cosmetology	1600 Elizabeth Street	Conway	Jackie Browder Jackie Browder	843-248-3027 843-248-2413	9-17, 10-8, 11-5, 11-27,12-10,12-11
SCACS-Carolina College of Hair Design	Holiday Inn Augusta Rd & 1-85	Greenville	Donna Williams	864-304-8927	11-12, 11-13, 12-3, 12-4
SCACS-Carolina College of Hair Design	La Quinta Inn 3430 Clemson Blvd	Anderson	Donna Williams	864-304-8927	11-5, 11-19, 11-20
SCACS-Carolina College of Hair Design	Days Inn, I-585	Spartanburg	Donna Williams	864-304-8927	10-1, 10-2, 10-15, 10-16 11-12, 11-13
SCACS-Charleston Cosm Inst	8484 Dorchester Road	Charleston	Jerry Poer Susan Rector	843-552-3670 843-552-3670	9-4, 11-6, 12-3 12-11 [Observation Only]
SCACS-Charleston Cosm Inst	8484 Dorchester Road	Charleston	Jerry Poer Susan Rector	843-552-3670 843-552-3670	10-2 [Observation Only]
SCACS-Charzanne Beauty	Greenwood Civic Ctr, Hwy 72E	Greenwood	Cille Bishop	864-223-7321	11-5, 12-3
SCACS-Kenneth Shuler	449 St. Andrews Road	Columbia	Sue Williams Angie Shuler	803-798-8515 803-996-0101	9-18
SCACS-Kenneth Shuler	Sheraton, 2100 Bush River Rd	Columbia	Sue Williams Angie Shuler	803-798-8515 803-996-0101	10-29, 12-3
SCACS-Kenneth Shuler	Sheraton, 2100 Bush River Rd	Columbia	Sue Williams Angie Shuler	803-798-8515 803-996-0101	11-12, 12-12 [Ethnic Hair]
SCACS-Lacy Cosmetology Sch	The Inn of Aiken, I-20	Aiken	Jay Lacy Sheila Ried	803-648-6181 803-648-6181 12-10	10-16, 11-13
SCACS-Lacy Cosmetology Sch	Holiday Inn I-20 & Two Notch	Columbia	Jay Lacy Sheila Ried	803-648-6181 803-648-6181	10-9, 11-12
SCACS-Lacy Cosmetology Sch	Palmetto Expo Center	Greenville	Jay Lacy Sheila Ried	803-648-6181 803-648-6181	10-1
SCACS-Strand College of Hair Design	423 79th Avenue North	Myrtle Beach	Nancy Poole	843-449-1017	11-12, 12-3

2000 Approved COSMETOLOGY Continuing Education

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
SCACA-Sumter Beauty College	921 Carolina Avenue	Sumter	Faye Smith	803-773-7311	9-10, 10-1,10-22, 11-12, 11-13,12-3,12-17
SCSCA	Margarette Miller Center	Columbia	Dorothy Augustus	803-786-1175	12-10 [Pressing & Curling/wet work]
SCSCA	Holiday Inn, Hwy 52 & 1-95	Florence	Margaret Holmes	843-332-5829	08-27
SCSCA	Wilson World, I-85 & 1-26	Spartanburg	Louise Nealy Frances Miller Ola M. Beal	864-235-1757 864-877-0392 864-277-1388	09-10

2000 Approved MANICURISTS Continuing Education

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
NAILS & SKIN of America	Holiday Inn – I-95 & Hwy 52	Florence	Lisa Bodie	803-642-9099	11-13
NAILS & SKIN of America	Holiday Inn, I-26@ Ashley Phos	Charleston	Lisa Bodie	803-642-9099	9-10
NAILS & SKIN of America	Holiday Inn NE, 7501 Two Notch	Columbia	Lisa Bodie	803-642-9099	11-5
NAILS & SKIN of America	Holiday Inn, 2001 Boundary St	Beaufort	Lisa Bodie	803-642-9099	12-3
NCA of SC	Holiday Inn, I-85 @ Augusta Rd	Greenville	Sherry Brilla	864-879-2368	9-10
NCA of SC	Longhouse Catawba Indian Nation 3596 Passmore Road	Catawba	Doug Robinson	803-324-8907	9-17
NCA of SC	Holiday Inn NE I-20 @ Two Notch Road	Columbia	Catherine Stabler	803-776-4118	9-10, 12-3
NCA of SC	Town & Country Inn 2008 Savannah Hwy	Charleston	Annette Profit	843-871-6487	11-12
SCACA-The Nail Clinic	1209-B Blanding Street	Columbia	Catherine Kelly	803-256-7095	9-17, 9-18, 10-15,10-16
SCACS-Academy of Hair Tech	3715 E. North St Suite F	Greenville	James W. King, Jr.	864-322-0300	11-12
SCACS-Betty Stevens Cosme	301 Rainbow Drive	Florence	Betty Stevens Jack Humphries Frances Leet Jennifer Hoctor	803-669-4451 803-669-4451 803-669-4451	12-17
SCACS-Charleston Cosmetol	8484 Dorchester Road	Charleston	Jerry Poer Susan Rector	843-552-3670 843-552-3670	9-4 11-6, 12-3, 12-11 [observation only]
SCACS-Kenneth Shuler	449 St. Andrews Road	Columbia	Sue Williams Angie Shuler	803-798-8515 803-996-0101	11-12, 12-3
SCACS-Lacy Cosmetology Sch	Holiday Inn I-20 & Two Notch	Columbia	Jay Lacy Sheila Ried	803-648-6181 803-648-6181	10-9, 11-12
SCACS-Lacy Cosmetology Sch	Palmetto Expo Center	Greenville	Jay Lacy Sheila Ried	803-648-6181 803-648-6181	10-1
SCACS-Strand College of Hair	423 79th Avenue North	Myrtle Beach	Nancy Poole	843-449-1017	12-10
NAILS & SKIN of America	Holiday Inn I-26 @Ashley Phos	Charleston	Lisa Bodie	803-642-9099	9-10
NAILS & SKIN of America	Holiday Inn NE, 7501 Two Notch	Columbia	Lisa Bodie	803-642-9099	11-5
NCA of SC	Holiday Inn I-85 @ Augusta Rd	Greenville	Sherry Brilla	864-879-2368	3-19
NCA of SC	Holiday Inn I-20 @ Two Notch Road	Columbia	Catherine Stabler	803-776-4118	12-3
SCACS-Charleston Cosmetol	8484 Dorchester Road	Charleston	Jerry Poer Susan Rector	843-552-3670 843-552-3670	10-2 [observation only]

2000 Approved INSTRUCTORS Continuing Education

PROVIDER	CLASS SITE	CITY	CONTACT	PHONE	DATES
ACTIVE/SCSCA	Adams Mark Hotel	Columbia	Pat Oberhausen	H 803-356-0428 W 803-699-2866	9-16 & 17
SCACA-The Nail Clinic	1209-B Blanding Street	Columbia	Catherine Kelly	803-256-7095	11-12 &13 [Cosmetology Instructors only]
SCACS-Charleston Cosm Inst	Sheraton, I-20 &Bush River Rd	Columbia	Jerry Poer Gloria Smith	843-552-3670 803-796-5252	10-15 & 10-16 [Cosmetology, Manicurists, & Esthet]
NAILS & SKIN of America	Holiday Inn 6th Avenue South @ Ocean Blvd.	Myrtle Beach	Lisa Bodie	803-642-9099	10-15 &16

S.C. Dept. of Labor, Licensing and Regulation Office of Business and Related Services Board of Cosmetology Post Office Box 11329 Columbia, South Carolina 29211-1329

BULK MAIL U.S. POSTAGE PAID COLUMBIA, S.C. PERMIT #738

From the Chairwoman . . .

Dear Licensee:

Greetings! The Board of Cosmetology, on a regular basis, looks for more efficient ways to serve its licensees.

This past legislative year, the legislature voted and ratified bill #493, which empowered the Board to institute and enforce biennial licensing, which means that we will soon begin renewing our licenses every two years rather than every year.

During January 2001, license renewal notices will be mailed to all licensees who have met their continuing education requirements for this year. The renewed license will be in effect March 10, 2001, to March 10, 2003.

During 2001 and 2002, the licensee is required to attend two continuing education classes or 12 hours of instruction. The continuing education instruction may be taken in one year if desired. By December 31, 2002, the licensee must have completed the 12 hours instruction.

If documentation of continuing education has been received by December 31, 2002, the licensee would again pay a \$30 fee and renew for two years in 2003.

For those individuals who do not receive their continuing education by December 31, 2000, the current late fee of \$50 will be applied. Beginning in 2001, the late fee for a two-year license will be \$75.

Anyone entering the profession will pay the license fee, and that license will be valid until March 10, 2003.

The instructor's license will follow the same procedure as above.

The license fee for the instructor is \$60 for a biennial license. Between January 1, 2001 and December 31, 2002, the instructor must complete thirty hours of continuing education. Renewal notices for those individuals who have documented the 30 hours of continuing education will be mailed in January 2003.

Beginning in the year 2002, all salon owners, booth renters and schools will begin the biennial license process. These licenses will renew on the even years, such as 2004, 2006, etc. The fee will be \$50 and the first biennial license will be valid from June 30, 2002, to June 30, 2004.

It is the Board's desire that this process be well understood by you, as licensees, so the transition into biennial licensing is an easy process. All biennial license information will be discussed during the upcoming continuing education classes.

Sincerely, Pat Adams, Chairman S.C. Board of Cosmetology